FAQs About The *hawk-i* Program in Iowa

1 **What is hawk-i?**

A program providing health, prescription drug and dental insurance for Iowa children in families with limited incomes. It is a private insurance option designed to cover certain medical services when the family’s income is too great to qualify for Medicaid but does not exceed poverty guidelines. The program also offers dental only coverage for Iowa children in families with limited incomes that have other health insurance.

2 **Does my child qualify for hawk-i?**

To qualify, a child must live in Iowa and:

- Be under 19 years old
- Have no other health insurance
- Be a citizen of the United States or a qualified alien residing in Iowa
- Be in a family that meets the *hawk-i* income limits
- Cannot be the dependent of a State of Iowa employee
- Children who qualify for Medicaid cannot get *hawk-i*
- As of 1/1/2010, Federal Law requires verification of citizenship and identity

3 **What services can my child get through hawk-i?**

- Doctor visits
- Outpatient hospital services
- Well child visits
- Vaccines and shots (immunizations)
- Emergency Care
- Inpatient hospital services
- Prescription medicines
- Eye glasses and vision exams
- Dental care and exams
- Hospice care
- Speech therapy and physical therapy
- Ambulance services
- Nursing care services
- Durable medical equipment
- Hearing exams
- Home health care
- Chiropractic care
- Mental health/substance abuse care

4 **What carriers participate for the health insurance plans?**

A child who qualifies for *hawk-i* will get health care services from one of the three statewide providers:

- Amerigroup Iowa, Inc.
- AmeriHealth Caritas Iowa, Inc.
- United Healthcare of the River Valley, Inc.

5 **What dental services are covered?**

- Carrier is Delta Dental
- Cleanings and Check-Ups
- Fluoride treatments
- Sealants
- Fillings and crowns
- Medically necessary orthodontics (prior approval is required)
6 WHAT DOES HAWK-I COST?

*hawk-i* is low cost or free coverage. The amount you pay is based on your family’s income. Some families pay nothing. Other families may have to pay between $10 and $40 a month for their *hawk-i* coverage.

NOTE: There is no cost for Native American children. No family pays more than $40 a month, even if the family has several children who qualify for *hawk-i*.

7 HOW DO I KNOW IF MY KIDS ARE ELIGIBLE?

Compare your family's income to the MAGI INCOME LEVELS table that is attached (or you can locate it online at the link below) to see if your children could qualify for *hawk-i*.

https://dhs.iowa.gov/sites/default/files/DHS%20approved%20Feb%202017%20hawk-i_FPL_CostSheet.pdf

8 HOW CAN I FIND OUT IF MY FAMILY WILL HAVE TO PAY?

Fill out a paper application or call *hawk-i* if you think your children may qualify. You may also fill out an application online by visiting their website at https://dhs.iowa.gov/hawk-i/how-to-apply. Follow listed instructions on that page to apply through the DHS Services Portal.

9 HOW LONG CAN CHILDREN HAVE COVERAGE THROUGH THE HAWK-I PROGRAM?

There is no time limit as long as they are eligible or until they turn age 19. At age 19, they are no longer eligible for any reason.

When the application is approved, the children will be enrolled for 12 months. Coverage must be renewed every year.

10 HOW CAN I GET MORE INFORMATION OR CONTACT THE HAWK-I PROGRAM?

The *hawk-i* program
Website: www.hawk-i.org  TDD: 1.888-422-2319  hawk-i hours of operation are
Phone: 1.800.257.8563  Fax: 1.515-457.7701  Monday to Friday, 8am to 6pm
Email: hawk-i@dhs.state.ia.us

Insurance Plans
Amerigroup Iowa, Inc.: 1.800.600.4441  www.myamerigrouip.com/IA
AmeriHealth Caritas, Iowa, Inc.: 1.855.332.2440  www.amerihealthcaritas.com
United Healthcare: 1.800.464.9484  www.UHCCommunityPlan.com
Delta Dental: 1.800.544.0718  www.deltadentalia.com/hawk-i